

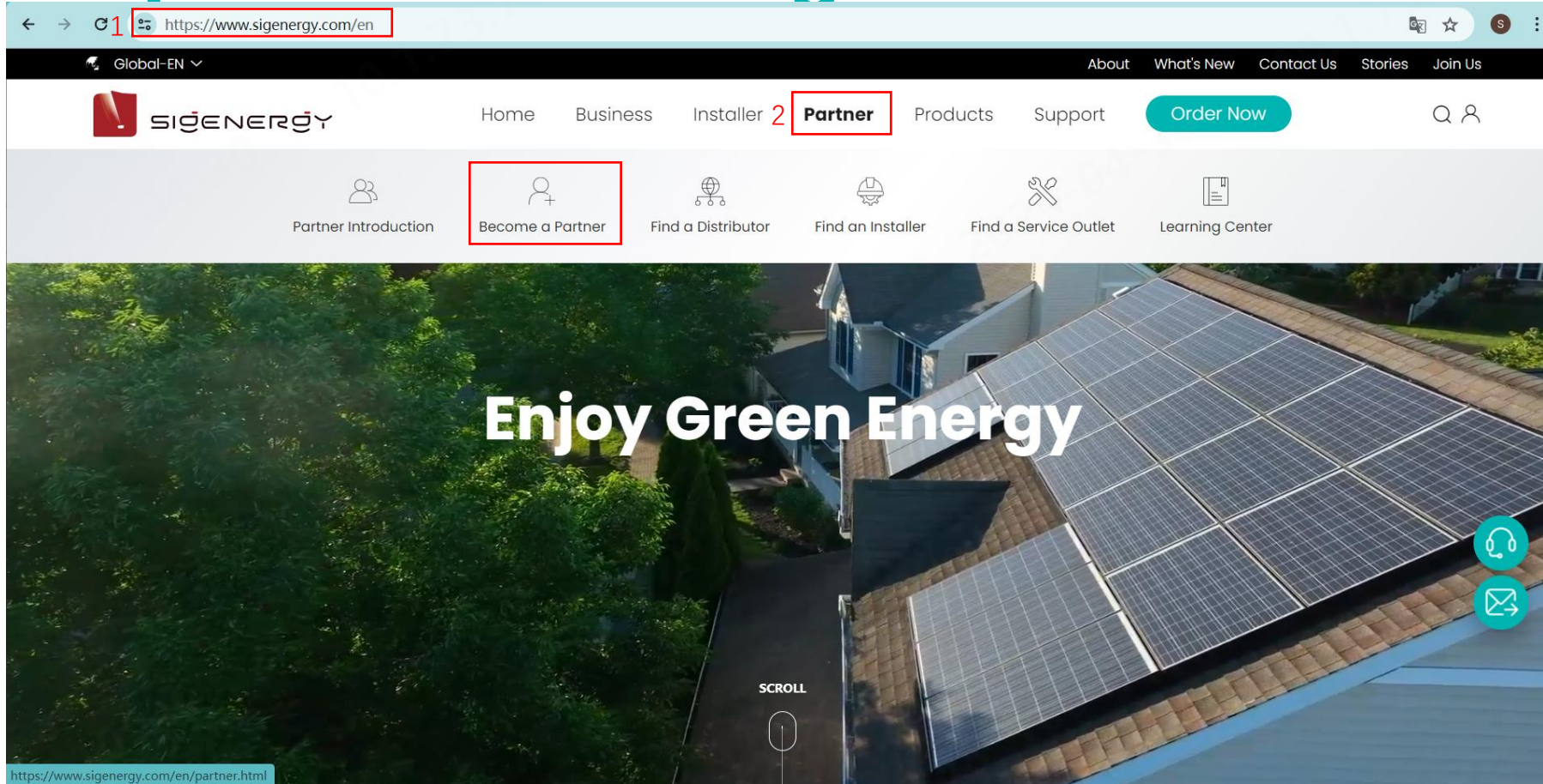
Register as Sigenergy Installer (Website) – Quick Guide

Enjoy Green Energy



SIGENERGY

Step 1: Access the Registration Portal



1. Go to our website www.sigenergy.com
2. Access the registration portal by clicking "Partner" in the main banner followed by "Become a Partner"

Step 2 : Registration page

Alternatively go to the Link: <https://business-eu.sigencloud.com/business-service/user/register> to access directly to the registration portal.

The screenshot shows the Sigenergy registration interface. On the left, a vertical progress bar indicates four steps: 1. Account Type (highlighted in blue), 2. Account Details, 3. Company Details, and 4. Service Confirmation. The main content area is titled 'Choose account type' with the subtitle 'Create an account in 4 steps.' There are two selection options: 'Distributor Wholesale' (with a truck icon) and 'Installer Retail/ Installation/ Service' (with a person icon). The 'Installer' option is highlighted with a red box and a red number '1'. Below the options are two buttons: 'Previous' and 'Next'. The 'Next' button is highlighted with a red box and a red number '2'. In the top right corner, there is a 'test environment' indicator with a flag icon.

1. Select the account type. Chose “Installer”.
2. Click “Next”

Step 3: Fill in Account Details

SIGENERGY

Account Type

2 Account Details

3 Company Details

4 Service Confirmation

Account Details

Provide your account details below

1

* First name * Last name

* Password * Confirm Password

* Email

This email is used to log in to the App or official website

2

* Verification Code

Phone Number

3

1. Fill in account details

2. Click “Get Code” to get the “Verification Code” by email. Email will be sent from sigenservice@notice.sigenergy.com. Insert the code. (Email might arrive in the “Junk Email” folder).

3. Click Next

Step 4: Fill in Company Details

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test environment

Company Details
Provide your company details below

1 * Company Name or Company Code

If your company has registered please input company code.

* Company Address

* Town/City

* State/region * Country/Region

Postal/Zip Code

1. Fill in company name or company code*
* Administrator account will have a company code, this can be found in the mySigen App.
Path: Setting-Company Management-Company Code

Step 4: Fill in Company Details

The screenshot shows the SigEnergy registration process at the 'Company Details' step. A notice dialog is open, stating: 'Notice: You are about to register the XXXXX company. After successful registration, you will be the company account administrator.' Below the notice are two buttons: 'Become an administrator' and 'Return to modification'. The background form includes a sidebar with steps: Account Type, Account Details, Company Details (current), and Service Confirmation. The main form area contains a note: 'If your company has registered please input company code.' followed by input fields for: * Company Address, * Town/City, * State/region, * Country/Region, and Postal/Zip Code.

2. If your company is registering for the first time, the system will notify you that the account registered now will become the administrator account**.

** The administrator account will open a CRM account to handle the after-sales ticket. And this account is able to create new accounts for the company's employees and view information on all plant installed by the company.

Step 4: Fill in Company Details

The screenshot shows the Sigenergy registration interface. On the left, a vertical navigation menu lists four steps: 'Account Type' (checked), 'Account Details' (checked), 'Company Details' (active, highlighted with a blue circle and the number 3), and 'Service Confirmation' (greyed out). The main content area is a registration form for 'Company Details'. A white notice dialog box is overlaid on the form, containing the text: 'Notice: You have selected Sigenergy. Continuing to register will eliminate the need to submit subsequent content and your account will be bound to the Sigenergy.' The dialog has two buttons: 'Continue' (blue) and 'Return to modification' (grey). Below the dialog, the form fields are: 'Company Address', 'Town/City', 'State/region', 'Country/Region', and 'Postal/Zip Code'. A red number '3' is positioned to the left of the notice dialog. The top right of the page shows 'test environment' and a language selector icon.

3. If the company already exists in the system or you enter a company code, the account that you register will become an employee account and it will be bound to the administrator account.

Step 4: Fill in Company Details

SIGENERGY test environment

Company Details

Provide your company details below

* Company Name or Company Code

If your company has registered please input company code.

* Company Address

* Town/City

* State/region * Country/Region

Postal/Zip Code

Previous 5 Next

4. Fill in other company information
5. Click "Next"

Step 5: Service Confirmation

SIGENERGY test environment

Service Confirmation

Details about Service

- 1 Please read the following Service documents:
 - [Installer Services Agreement](#)
- 2 I have read and agree above agreement, and I have electrician qualifications to provide services to end users installed by my company.

I also can providing services to end users whose devices are not installed by my company within a 60-kilometer range.

I acknowledge that I have read, understand and agreed to the [Terms and Conditions](#) of the Sigen Monitoring Portal, and to [Sigen Privacy Policy](#).

[Previous](#) [Submit](#)

1. Read the service document
2. Confirm you are willing to provide service for end-users whose device was installed by your company. This is a **mandatory** requirement

Step 5: Service Confirmation

SIGENERGY test environment

Account Type ✓
Account Details ✓
Company Details ✓
4 Service Confirmation

Service Confirmation

Details about Service

Please read the following Service documents:

- [Installer Services Agreement](#)

I have read and agree above agreement, and I have electrician qualifications to provide services to end users installed by my company.

3

* Please fill in a qualified electrician license number

Please provide contact information to end users

* After-sales contact email

* After-sales contact number


* After-sales contact name

4

I also can providing services to end users whose devices are not installed by my company within a 60-kilometer range.

3. Fill in a qualified electrician license number and service information for end user to contact.
4. If desired, confirm you are willing to provide service for en-users within 60 kilometers whose device was not installed by your company. This is an **optional** requirement.

Step 5: Service Confirmation



Account Type ✓

Account Details ✓

Company Details ✓

4 Service Confirmation

Please provide contact information to end users

* After-sales contact email

* After-sales contact number

* After-sales contact name

I also can providing services to end users whose devices are not installed by my company within a 60-kilometer range.

5

I acknowledge that I have read, understand and agreed to the [Terms and Conditions](#) of the Sigen Monitoring Portal, and to [Sigen Privacy Policy](#).

Previous

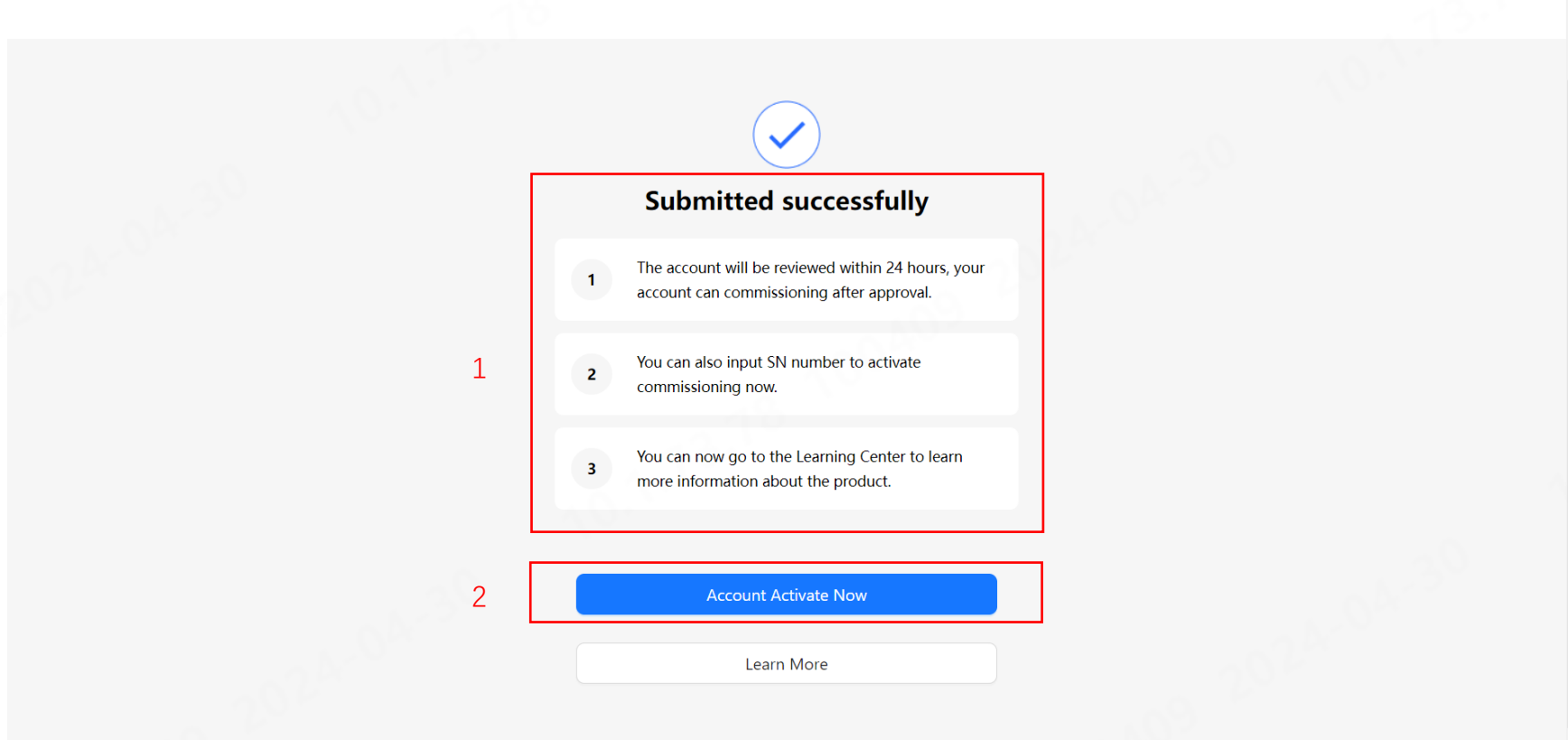
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Submit

5. Confirm you agree with Terms and Conditions. This is **Mandatory**.

6. Click "Submit"

Account approval



1. After you successfully submit your application, Sigenergy will review it with in 24 hours.
2. You can also click "Activate Account Now" to activate the account by entering a valid device serial number without waiting for approval.


Account Activate Now


Activate Account

1

* SN number

Please input the device SN number (12 characters)

 SigenStor

 Sigen EVAC

2

1. Fill in the valid device serial number (inverter or battery etc.)
2. Click “Activate”

Thank you.

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